



Terms and Conditions

GENERAL

1. These terms and conditions (“terms”) govern the relationship between The Australian Wine Industry Technical Conference Incorporated (“us/we/our”) and you as the conference delegate (“you”) for registrations purchased to attend the 18th Australian Wine Industry Technical Conference held between 26 - 29 June 2022 (“event”).
2. We reserve the right to amend these terms and conditions from time to time. Unless notified to you, the terms governing your attendance at the event will be those in force at the time of your registration. We may notify you directly or via our website. Our website will contain a record (month and year) of when the most recent amendments were made.. The laws of South Australia apply to any disputes, and we require that you contact us at info@awitc.com.au in the first instance to try and mediate any dispute before taking any further action. By purchasing a registration, you agree to these terms and conditions. You submit to the exclusive jurisdiction of the courts in South Australia to determine any matter or dispute which arises under these terms.
3. All event registrations are purchased as is and are not generally transferable.
4. We do not allow shared registrations. Each registration allows the admittance of one person only.
5. Full- time students can purchase registrations to attend the event at a discounted price. However, when purchasing your registration, you must provide us with proof that you are a full-time student such as a current student card. Based on the information you provide to us, we will determine, at our sole discretion, if you are eligible for the discounted registration. If we do not think you are a full-time student, we can cancel your purchase and refund you in full.
6. In some cases (at our sole discretion), you may be offered a discounted registration. If you would like another person to use your registration, please contact us at info@awitc.com.au with information about your situation, and we will consider your request. Discounted registrations will only be sent to requested individuals as directed by the organisation or association and are not to be shared with other individuals. Discounted registrations that are not on the approved list will be cancelled and refunded in full.
7. In some cases (at our sole discretion), registrations may be transferred to another person. If you would like another person to use your registration, please contact us at info@awitc.com.au with detail about your situation, and we will consider your request.



CANCELLATION AND REFUND POLICY

8.1 Cancellations by us

We reserve the right at any time to:

- i. change the format, participants, content, location and timing or any other aspect of the 18th Australian Wine Industry Technical Conference;
- ii. postpone the 18th Australian Wine Industry Technical Conference or any part of it.
- iii. cancel the 18th Australian Wine Industry Technical Conference or any part, and will not be liable to you for any damages, costs, losses or expenses of any kind incurred or suffered by you in connection with our modification, postponement or cancellation of the 18th Australian Wine Industry Technical Conference or any part.

If the 18th Australian Wine Industry Technical Conference is cancelled or postponed and you are unable to attend the rescheduled event, we will refund your registration fee.

8.2 Cancellations by you

Delegates must inform the Conference Secretariat in writing at info@awitc.com.au if they wish to cancel their registration, following which refunds of registration fees paid (including, as applicable, for the conference, workshops and social functions) will be provided in accordance with the following criteria:

- i. On or before Thursday, 14 April 2022 – a full refund will be provided.
- ii. On or before Friday, 27 May 2022 – a 50% refund will be provided.
- iii. After Friday, 27 May 2022 – no refunds will be provided, other than in our absolute discretion, or by right if you are unable to attend the conference due to any of the following reasons:
 - An inability to attend the event if travelling from an interstate or international location due to COVID-related travel restrictions
 - An inability for the organisers to stage the conference, for example due to a government-mandated lockdown
 - A requirement due to a public health order to self-isolate or quarantine due to testing positive for COVID-19, or by being a close contact of a confirmed COVID-19 case in which case a full refund will be provided, subject to the provision of any satisfactory documentary evidence reasonably requested by the organisers.

For clarity, the following reasons are not acknowledged as valid reasons to receive a refund subsequent to this date:

- Failure to attend the event



- Change of mind
 - Changes to program, workshops or networking functions
 - Late attendance
 - Refused entry or eviction from the venue
 - Event dissatisfaction
 - Fear of exposure to COVID-19
- iv. Registered delegates who cannot attend the conference are welcome to nominate a substitute but must advise the Conference Secretariat in writing.

Any eligible refunds will be processed within 8 weeks from lodgement date

Workshops

Any changes to delegates' workshop selections may incur a \$50 administration fee (at our sole discretion)

After Friday, 27 May 2022 – No changes or refunds

GENERAL DISCLAIMER & COVID-19 PANDEMIC

9. Whilst all care has been taken in preparing the program, schedule of speakers and workshops, we do not warrant any of the content set out in the program information contained on the conference website, including the timing, speakers, program, and workshops.

10. Details of speakers, topics and workshop content are correct at the time of going to press. However, circumstances beyond our control may necessitate substitutions of speakers and topics for which we cannot be held responsible. All speakers, items and workshops contained in the program are subject to change without notice.

11. We reserve the right to make changes to the conference program without notice but will use our best endeavours to arrange new and relevant speakers.

12. This event has been arranged and scheduled in the COVID-19 pandemic climate. This means that there are many potential issues outside of our control. We will endeavour to bring you this event uninterrupted by the COVID-19 pandemic, but we cannot be held liable for any issues that arise as a direct consequence of the COVID-19 pandemic, such as implications of lockdown, sickness of any presenters or our employees/volunteers and any restrictions that might now or in the future be introduced by the state and federal governments.

13. Conditions relating to the COVID-19 pandemic may be imposed with limited notice upon the event, such as changes to venue density requirements, which limit or reduce the maximum attendance capacity of the conference or other affiliated elements including the workshop program. Should this be the case, we will endeavour to give preference to registered delegates in order of registration. Where practical, we will seek to provide affected delegates with alternative participation opportunities – where this is not possible or such alternative arrangements are declined by the affected delegate, a full refund of the registration fee(s) for the relevant component(s) of the event will be provided.



14. The event will be held at the Adelaide Convention Centre (“the venue”). You are required to comply with the venue’s reasonable directions while participating in the event. You use the venue and all associated facilities at your own risk. Despite anything else in these terms, we accept no liability to you or any third party for any loss or damage to any of your equipment, materials or other belongings brought to the venue, whether by fire, theft, accident, injury or otherwise.

15. The event may include inherently dangerous activities, including the use of specialised equipment. Reasonable assistance will be provided, however you are responsible for your own wellbeing and we accept no liability for any loss, damage or injury incurred in connection with the event.

16. We make no representations, warranties or guarantees that the conference app, designed to enhance your event experience and provide useful conference information and the ability to interact with other conference delegates, will be free from viruses or other malicious code. You are responsible for taking your own precautions in this respect.

LIABILITY

17. We are not liable for the non-delivery of services beyond our control, and we accept no responsibility for loss or monies incurred by you. In the event that we are found liable to you for any reason, that liability shall be limited to the value of your registration only.

PRIVACY

18. We will use the information provided on your registration form to facilitate attendance at the conference, provide you with access to WineTech and send any material post the event. Your name and affiliation will be made available to conference delegates via the conference app. All information provided on the registration form will be retained in a database in accordance with Australian privacy laws. The contact details will be used to provide information for future conference and trade exhibition events conducted under the auspices of the Australian Wine Industry Technical Conference. For further information, please read the AWITC Inc. [Privacy Policy](#).

17. By registering for the conference, you give us permission to record/photograph you for use in our publications, website and other promotional material associated with our triannual Australian Wine Industry Technical Conferences.

18. We are committed to protecting your privacy. That is why we have adopted a policy that provides the information you need to make fully informed decisions about providing any personal information to us. We will not resell or disclose your information to third parties and will not sell, rent, loan, trade, or lease any personal information collected at this site. Our full privacy policy can be located [here](#).



TECHNOLOGY ISSUES

19. We have teamed with various technology companies to arrange and host the event. We will endeavour to make sure that there are as few technology issues as possible by testing our event platform, pre-recording some of the presentation content, and providing you with step by step information about logging in, accessing and interacting with the event. However, we cannot be held responsible for any technical issues that arise from issues beyond our control, such as your computer equipment, the internet malfunctioning or a failure in the event platform (which is provided to us under contract from a third party).

CONDUCT & MODERATION

20. During the event, including during breakout sessions, you will have the opportunity to interact with other participants (both oral and by using the chat functions). You are required at all times to be polite, respectful and considerate of others. In doing so, you acknowledge that there are differing views and opinions and that we have an obligation to ensure our event is a safe space for our employees, volunteers and event participants.

21. As alcohol is on offer, all social functions are classified as licensed events. All attendees must comply with the venue's responsible service of alcohol requirements. The venue's alcoholic beverage license requires that venue staff shall: (i) request proper identification (photo ID) of any person of questionable age and refuse alcoholic beverage service if the person is either underage or proper identification cannot be produced, and (ii) refuse alcoholic beverage service to any person who, in the venue's judgment, appears intoxicated.

22. If, in our sole opinion, you breach our conduct requirements in any way whatsoever, your chat function can be moderated, disabled, or you may be asked to leave the event, and you will not be entitled to any refund.